

TERMS & CONDITIONS

AMRÂTH GIFT VOUCHER PROGRAM



ARTICLE 1 GENERAL

1.1 These General Terms and Conditions apply to the purchase of all Amrâth Gift Vouchers, as to be spent in all Amrâth hotels.

1.2 The Amrâth One night Gift Voucher is released in two versions and to be spent in the selected Amrâth hotels.

One night Gift Voucher for 2 including breakfast **(*)

Enjoy one night for two persons including breakfast in a 3* or 4* Amrâth hotel with this gift voucher.

One night Gift Voucher for 2 including breakfast ****

Enjoy one night for two persons including breakfast in a 5* Amrâth hotel with this gift voucher.

1.3 The Amrâth Balance gift voucher can be used in all Amrâth hotels.

Balance gift voucher

Enjoy the facilities in one of the Amrâth hotels with the value that this gift voucher represents. Use the voucher as a (partial) payment for, for example, an overnight stay, a dinner or a visit to the wellness.

These General Terms and Conditions replace all previously issued terms and conditions and can be amended by Amrâth Hôtels at any time.

ARTICLE 2 PURCHASE OF AMRÂTH GIFT VOUCHERS

2.1 Amrâth One night Gift Voucher and Amrâth Balance Gift Vouchers are only available online.

ARTICLE 3 VALIDITY OF AMRÂTH GIFT VOUCHERS

3.1 From the date of issue, the Amrâth One night Gift Voucher and Amrâth Balance Gift Voucher is valid for 2 years, unless stated otherwise. The date of issue is stated on the back of the gift voucher.

3.2 The Amrâth One night Gift Voucher and Amrâth Balance Gift Voucher must be redeemed before the expiry date. It is not possible under any circumstances to extend the validity period or to exchange the remaining amount for cash. No refund will be made after the expiration date.

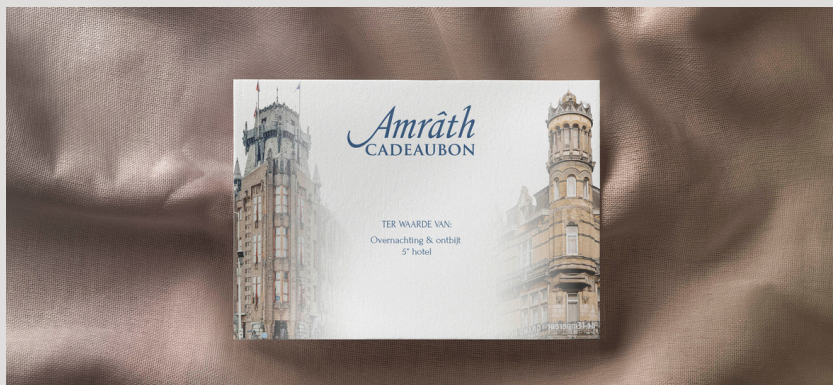
3.3 Amrâth Hôtels reserves the right, without having to pay any compensation, to block the unique card number in the event of non-compliance with the payment and reservation obligation, which irreversibly expires.

3.4 In the event of loss, theft and / or damage to the Amrâth One night Gift Voucher or Amrâth Balance Gift Voucher, as a result of which it is no longer considered usable, Amrâth Hôtels will not issue a new gift voucher.

3.5 It is not possible to exchange an Amrâth One night Gift Voucher or Amrâth Balance Gift Vouchers for cash and/or another product.

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ARTICLE 4 VALIDITY OF AMRÂTH GIFT VOUCHERS

- 4.1** To use your Amrâth Balance gift voucher you are not required to make a reservation in advance. The credit on the voucher can be used as a payment method in all Amrâth hotels.
- 4.2** To use your Amrâth One night Gift Voucher (One night ***(*) and One night *****), you are required to book in advance at the hotel of your choice. It is not possible to use this gift voucher as payment for a regular reservation. More information about redeeming your gift voucher is available at www.amrathhotels.nl/en/gift-vouchers/redeem. The contact details of the hotels are available on www.amrathhotels.nl/en/.
- 4.3** The reservation is a transaction between the recipient of the Amrâth One night Gift Voucher and the participating hotel. No rights can be derived from reservation requests.
- 4.4** The Amrâth One night Gift Voucher can be redeemed based on the place and price availability of the participating hotel of choice. The hotels are entitled to refuse a reservation with limited availability.
- 4.5** Upon arrival you must have the original Amrâth One night Gift Voucher or Amrâth Balance Gift Voucher scanned/handed over for payment at the relevant hotel. After payment with the Amrâth One night Gift Voucher, it is fully debited and becomes worthless.
- 4.6** When a confirmed reservation for the spending of an Amrâth One night Gift Voucher is cancelled, cancellation costs may apply. The cancellation terms of the hotel for which the reservation was made will apply. In case of late cancellation or no show your Amrâth One night Gift Voucher will be considered redeemed and will be fully debited to become worthless.

ARTICLE 5 LIABILITY

- 5.1** Amrâth Hôtels made all reasonable efforts to provide accurate and actual information on the Amrâth One night Gift Voucher and Amrâth Balance Gift Vouchers on her website and in related promotional printed advertising. Amrâth Hôtels cannot be held responsible for any kind of damage as a result of the use, the inability of use of website or related promotional printing, or for damage due to incorrect or incomplete information on website or promotional printing. All information on website and in related promotional printing is subject to typing, printing and typesetting errors.
- 5.2** Amrâth Hôtels will not provide compensation in case of loss or theft of the Amrâth One night Gift Voucher or Amrâth Balance Gift Voucher, complaints about the details of the experience or service or unclear disclosure.

ARTICLE 6 COMPLAINTS

- 6.1** Complaints about spending the Amrâth One night Gift Voucher or Amrâth Balance Gift Voucher should be reported locally at the hotel where the gift voucher is spent. The hotel then has the ability to anticipate directly on the complaint.