



## TERMS AND CONDITIONS FRIENDS OF AMRÂTH PROGRAM

### ARTICLE 1 GENERAL

- 1.1. These General Terms and Conditions apply to the Friends of Amrâth loyalty program of Amrâth Hotels.
- 1.2. The aim of the Friends of Amrâth loyalty program (hereinafter referred to as Friends of Amrâth) is to strengthen the bond between its guests and the Amrâth hotels and strives to create loyalty to the Amrâth Hotels brand.
- 1.3. All Amrâth hotels participate in the Friends of Amrâth program.
- 1.4. These General Terms and Conditions replace all previously issued terms and conditions and may be amended by Amrâth Hotels at any time.

### ARTICLE 2 FRIENDS OF AMRÂTH MEMBERSHIP

- 2.1. Only persons aged 18 or older can register as members of Friends of Amrâth and each person can only become a member once.
- 2.2. Every Friends of Amrâth member is responsible for correctly providing his/her personal data.
- 2.3. Every Friends of Amrâth member can manage his/her personal data in the guest portal.  
(<https://vriendenvanamrath.amrathhotels.nl/>)

### ARTICLE 3 TERMINATION OF MEMBERSHIP

- 3.1. A Friends of Amrâth membership is active from activation, does not need to be renewed annually and remains active until the member terminates his/her membership.
- 3.2. A Friends of Amrâth member can cancel his/her membership at any time, without giving a reason.
- 3.3. The Friends of Amrâth membership may be revoked or temporarily invalidated if the member has not paid his/her bill at one or more Amrâth hotels.

### ARTICLE 4 FRIENDS OF AMRÂTH BENEFITS

- 4.1. A Friends of Amrâth member is entitled to the benefits as stated on the website.  
(<https://www.amrathhotels.nl/en/friends-of-amrath>)
- 4.2. Discounts on room rates only apply to the regular and specifically stated rates and not to contractually agreed prices. The discount can only be claimed online, immediately when making the reservation, and cannot be granted afterwards or at the hotel.
- 4.3. Amrâth Hotels may change or terminate the benefits of the Friends of Amrath loyalty program at any time without giving reasons.

### ARTICLE 5 PERSONAL DATA PROTECTION

- 5.1. To inform and keep Friends of Amrâth members informed about their membership, Amrâth Hotels may regularly inform Friends of Amrâth members about the Friends of Amrâth program, offers, promotions, and products from Amrâth Hotels.
- 5.2. As a participant in the Friends of Amrâth program, Friends of Amrâth members have consented to receiving all of the aforementioned information. However, Friends of Amrâth members may withdraw this consent for such direct marketing activities at any time.

## **ARTICLE 6 LIABILITY**

- 6.1. Amrâth Hôtels makes every reasonable effort to provide accurate and up-to-date information about the Friends of Amrâth program on its website and in related promotional materials. Amrâth Hôtels is not liable for any damages resulting from the use or inability to use the website or related promotional materials, or for damages resulting from incorrect or incomplete information on the website or related promotional materials. All information shown on the website and in related promotional materials is subject to typographical, printing, and typographical errors.
- 6.2. Amrâth Hôtels will not provide compensation for complaints about the content of the service or unclear information provided.