

TERMS AND CONDITIONS AMRÂTH GIFT CARD PROGRAM

ARTICLE 1 GENERAL

1.1. These Terms and Conditions apply to the purchase of all Amrâth Experience gift cards and Amrâth Balance gift cards, to be spent in all hereinafter referred to as participating hotels.

1.2 The Amrâth Experience gift cards are released in different versions and are, depending on the item that is given, to be spent in the selected Amrâth hotels, as well as in the hotels owned by Amrâth Hôtels but operated under the flag of Tulip Inn, that are outlined below.

Experience High-Tea for two **(*)

Four star hotels: Amrâth Hotel Lapershoek, Amrâth Hotel Brabant, Amrâth Hotel & Thermen Born-Sittard, Amrâth Grand Hotel de l'Empereur. Five star hotels with supplement: Grand Hotel Amrâth Amsterdam, Grand Hotel Amrâth Kurhaus.

Experience High-Tea for two *****

Five star hotels: Grand Hotel Amrâth Amsterdam, Grand Hotel Amrâth Kurhaus. Four star hotels without restitution: Amrâth Hotel Lapershoek, Amrâth Hotel Brabant, Amrâth Hotel & Thermen Born-Sittard, Amrâth Grand Hotel de l'Empereur.

Experience Dinner for two **(*)

Three and four star hotels: Amrâth Hotel Lapershoek, Amrâth Hotel Belvoir, Amrâth Hotel Brabant, Amrâth Hotel & Thermen Born-Sittard, Amrâth Grand Hotel de l'Empereur, Amrâth Hotel Eindhoven, Tulip Inn Hilversum. Five star hotels with supplement: Grand Hotel Amrâth Amsterdam, Grand Hotel Amrâth Kurhaus.

Experience Dinner for two *****

Five star hotels: Grand Hotel Amrâth Amsterdam, Grand Hotel Amrâth Kurhaus. Three and four star hotels without restitution: Amrâth Hotel Lapershoek, Amrâth Hotel Belvoir, Amrâth Hotel Brabant, Amrâth Hotel & Thermen Born-Sittard, Amrâth Grand Hotel de l'Empereur, Amrâth Hotel Eindhoven, Tulip Inn Hilversum Mediapark.

Experience Bed and Breakfast for two **(*)

Three and four star hotels: Amrâth Hotel Alkmaar, Amrâth Grand Hotel Frans Hals, Amrâth Hotel Lapershoek, Amrâth Hotel Belvoir, Amrâth Hotel Brabant, Amrâth Hotel & Thermen Born-Sittard, Amrâth Grand Hotel de l'Empereur, Amrâth Hotel DuCasque, Amrâth Hotel Eindhoven, Tulip Inn Hilversum Mediapark, Tulip Inn Heerlen City Centre. Five star hotels with supplement: Grand Hotel Amrâth Amsterdam, Grand Hotel Amrâth Kurhaus.

Experience Bed and Breakfast for two *****

Five star hotels: Grand Hotel Amrâth Amsterdam, Grand Hotel Amrâth Kurhaus. Three and four star hotels without restitution: Amrâth Hotel Alkmaar, Amrâth Grand Hotel Frans Hals, Amrâth Hotel Lapershoek, Amrâth Hotel Belvoir, Amrâth Hotel Brabant, Amrâth Hotel & Thermen Born-Sittard, Amrâth Grand Hotel de l'Empereur, Amrâth Hotel DuCasque, Amrâth Hotel Eindhoven, Tulip Inn Hilversum Mediapark, Tulip Inn Heerlen City Centre.

1.3 The Amrâth Balance gift card can be spent in all Amrâth hotels as well as in the hotels owned by Amrâth Hôtels but operated under the flag of Tulip Inn, that are outlined below.

Balance gift card

Amrâth Hotel Alkmaar, Amrâth Grand Hotel Frans Hals, Grand Hotel Amrâth Amsterdam, Grand Hotel Amrâth Kurhaus, Amrâth Hotel Lapershoek, Amrâth Hotel Belvoir, Amrâth Hotel Brabant, Amrâth Hotel & Thermen Born-Sittard, Amrâth Grand Hotel de l'Empereur, Amrâth Hotel DuCasque, Amrâth Hotel Eindhoven, Tulip Inn Hilversum Mediapark, Tulip Inn Heerlen City Centre.

1.4 These Terms and Conditions supersede all previously released Terms and Conditions and can be customized by Amrâth Hôtels at any time.

ARTICLE 2 PURCHASE OF AMRÂTH GIFT CARDS

2.1 Amrâth Experience gift cards and Amrâth Balance gift cards are available at the front desks of all participating hotels as are mentioned in article 1.2 and 1.3.

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ARTICLE 3 VALIDITY OF AMRÂTH GIFT CARDS

- 3.1** From the date of issuance, the Amrâth Experience or Balance gift cards are valid for 2 years, unless otherwise stated. The expiration date can be checked via www.amrathhotels.com/giftcards, by entering the card number in the balance and validity checker.
- 3.2** The Amrâth Experience gift card and/or the Amrâth Balance gift card needs to be redeemed before the expiration date at one or more of the participating Amrâth hotels as are mentioned in article 1.2 and 1.3. It is not possible under any circumstance to extend the period of validity on your card. After the card has expired, there will be no restitution.
- 3.3** Only an activated Amrâth Experience gift card is valid. The card will be activated after payment.
- 3.4** Amrâth Hôtels reserves the right, without owing any compensation, to block the unique card number, when payment or reservation obligations are not met. The balance on the card will then irreversibly be devaluated.
- 3.5** In case of loss, theft and/or damage to the Amrâth Experience or Balance gift cards, through which the card will be considered useless, Amrâth Hôtels will not provide a new card.
- 3.6** It is not possible to exchange an Amrâth Experience or Balance gift card for cash and/or other products.

ARTICLE 4 SPENT, RESERVE AND CANCEL

- 4.1** To use the Amrâth Experience gift cards it is mandatory to reserve in advance directly at the hotel of your choice by e-mail or telephone. For the Amrâth Experience Bed and Breakfast for two card it is also possible to reserve online. More information is available on the webpage www.amrathhotels.com/giftcards. The contact information of the hotels is available on www.amrathhotels.com.
- 4.2** When making the reservation for use of the Amrâth Experience gift card, it should clearly be mentioned what kind of card is in possession.
- 4.3** The reservation is a transaction between the beneficiary of the Amrâth Experience gift card and participating hotel. No rights can be derived from reservation requests.
- 4.4** The Amrâth Experience gift card can be redeemed based on place and price availability in the participating hotels as are mentioned in article 1.2 and 1.3. Participating hotels have the right to refuse a booking at limited availability.
- 4.5** Upon arrival or payment the original Amrâth Experience or Balance gift card should be scanned for payment at the hotel of reservation. After payment with the Amrâth Experience gift card, the card will be totally devaluated and will become useless.
- 4.6** When a confirmed reservation for the spending of an Amrâth Experience gift card is cancelled, cancellation costs may apply. The cancellation terms of the hotel for which the reservation was made will apply. In case of late cancellation or no show your Amrâth Experience gift card will be considered redeemed and will be devaluated to become useless.

ARTICLE 5 LIABILITY

- 5.1** Amrâth Hôtels made all reasonable efforts to provide accurate and actual information on the Amrâth Experience and Balance gift cards on her website and in related promotional printed advertising. Amrâth Hôtels cannot be held responsible for any kind of damage as a result of the use, the inability of use of website or related promotional printing, or for damage due to incorrect or incomplete information on website or promotional printing. All information on website and in related promotional printing is subject to typing, printing and typesetting errors.
- 5.2** Amrâth Hôtels will not provide compensation in case of loss or theft of the Amrâth Experience or Balance gift card, complaints about the details of the experience or service or unclear disclosure.

ARTICLE 6 COMPLAINTS

- 6.1** Complaints about spending the Amrâth Experience or Balance gift card should be reported locally at the hotel where the gift card is spent. The hotel then has the ability to anticipate directly on the complaint.